



## A Year After: Forum Recommendation 2011 and Innovation

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## Review of the 2010 Recommendations

- **Federation Level Update on the areas of concern**
  - Women and youth in Leadership: Capacity Building and Empowerment
  - HRD WORKSHOP on 360 Degrees Financial Literacy for Credit Union Members
  - CEOs Workshop: Guidelines on Excellence in Management
- **Breakout Session 1- Governance Systems**
- **Breakout session 2: Products and Services**
- **Breakout session 3: People's Culture**

### Women and Youth in Leadership Capacity Building and Empowerment

WOMEN	
Women rep in the BOD (By-Laws) 40% (6 out of 15) women in the BOD	
Women's Congress every 2 years	
GAD Coordinator	
Special project on Gender Equality and Social Performance	
Member of the ICA-ROAP Standing Committee for Women	
Board of Trustee, Asian Women in Cooperative Development Forum	

YOUTH	
Youth representative in the BOD	
Youth coordinator	
Youth Strategic Planning	
Youth Leadership Training	
AFLATOUN implementation	
28 coops, 29,502 children with 78% saving P8M, 164 schools, 948 teachers	
Memorandum of Agreement -Dept. of Education and -Cooperative Development Authority	

### Financial Literacy

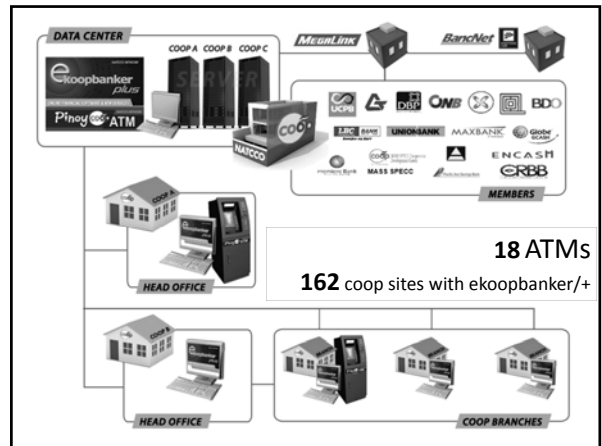
18 batches of training  
83 coops, 332 cooperators  
69% women



### CEOs' Workshop. Guideline on Excellence Management

Guidelines for Stabilization Fund	Social Audit Tools
<ul style="list-style-type: none"> <li>•Strategic Planning for the Stabilization Fund</li> <li>•GA discussion on the importance of the Stab Fund</li> <li>•Policies and guidelines approved by the BOD (July 2011)</li> <li>•Stabilization Fund System Officer</li> <li>•16 coops, 7.3M stabilization fund</li> </ul>	Participation in the TWG for the finalization of Social Audit Guidelines  Marketing of 2012 International year of Cooperatives  Participation in the CDA organized technical working group for 2012 Celebration

<p>21 batches Governance 34 coops, 605 cooperators 44% women</p>	<p>NATCCO: An accredited TRAINING PROVIDER by the Cooperative Development Authority</p>
<p>1 training: ACCESS internal auditing 2 training for audit committee</p>	
<p>TWG for the Amendment of the Charter of the Cooperative Development Authority</p>	
<p><b>GOVERNANCE SYSTEM</b></p>	



<p><b>PRODUCTS and SERVICES</b></p>	<p>SEDCOP-CUES-CUBSEA Summit</p>
<p>Oath-taking with President Aquino for the Philippine Cooperative Center</p> 	
<p>Managers' Forum</p> 	<p>Talking to members, networking and cooperation with other cooperatives</p>

<p><b>FORUM Recommendations</b></p>	
<p><b>PEOPLE'S CULTURE</b></p> <p>9 batches of CUDCCC/CUCCC 37 coops, 162 cooperators 44% women</p>	
<p>Manualization of governance framework in 16 coops</p>	
<p>Building Lasting Relationship with Members</p> <ul style="list-style-type: none"> <li>•Customer satisfaction survey</li> <li>•Tracking of services to members</li> </ul>	<p>Credit Union Ethics Management</p> <ul style="list-style-type: none"> <li>•Code of Ethics reviewed</li> <li>•Approved by the BOD</li> <li>•For dissemination</li> </ul> 